

TERMS AND CONDITIONS

In order to comply with the European Union (EU) Directive on Distance Selling, the following Terms & Conditions must be agreed to before your order can be processed.

These terms and conditions for the sale of goods will govern any contract for sale that we jointly enter into and tell you the rights and obligations you have. Please read these carefully. You may have other rights granted by law and these Terms and Conditions do not affect these. This does not affect your statutory rights as a consumer.

By placing your order you are offering to buy the goods and permitting us to use your personal details for the purposes of supplying goods (including passing your details onto couriers and other subcontractors). We will not use your details for other purposes. You may request that your details are removed from our system by writing to the address below.

You do not own the goods until we have received payment in full. All prices and offers are subject to change and availability.

We advise that you always consult a qualified yoga teacher (or where appropriate a medical practitioner) before using yoga tapes and CDs.

YOUR SATISFACTION

We wish you to be satisfied. If you are unhappy with any of your order we will refund any unused items so long as you return them to us at your expense in a saleable condition within 30 days of purchase.

Please email us for approval before returning any used goods ([email link here please](#))

GOODS DAMAGED IN POSTAGE

We endeavour to supply goods that are free from defects in materials and workmanship. You should inspect the goods when you receive them for defects or damage. Notify us as soon as possible if there are any problems.

For goods damaged in postage to you, it would normally be an outer casing, please let us know and you will be sent a replacement case.

In the event of more severe damage, please return the goods. Upon receipt by us, we replace the goods and refund your return postage costs.

When returning goods be sure to include your order details.

Orders will be dispatched normally within 2 – 7 days.

If you have any complaints about the products please contact enquiries@yogapam.me.uk or write to the address below.

6 Scotby Green Steading
Scotby
Carlisle
Cumbria
CA4 8EH